AGENDA

15:30 - 15:35		Welcome & Introductions		
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		• Introduction	Anguelina Popova	CTLT Director
15:35 - 17:30		AUCA Overview, Services and Resources, Regulations		
HR	15:35	Organizational Chart AUCA Facts AUCA Policies & Resources HR services and resources Medical services at AUCA Key contacts	Alimat Alybaeva	HR Coordinator
SSC	15:50	Shared Service Center (SSC) services and resources UIDC (universal ID) card use Frequent questions by faculty Key contacts	Taalaibek Shaiimkulov	SSC Director
REGISTRAR	16:00	Room reservation Student enrollment in a course AUCA Systems overview: online registration portal. Online grading Academic Calendar, Registrar Calendar Key contacts	Jibek Toichubekova	Registrar Coordinator
ADVISING	16:10	Advising services and resources Frequent questions by faculty Key contacts	Gulnur Esenalieva	Advising Director
WARC	16:20	Writing and Academic Resource Center (WARC) Services and Resources Key contacts	Mariya Antonova	WARC Director
CTLT	16:30	Center for Teaching, Learning and Technology (CTLT) mission, services (trainings, research, other), quality assurance, technology use support AUCA Learning Management system overview: Moodle Key contacts	Anguelina Popova	CTLT Director

LIBRARY	16:40	General Information about Library Library website, search features Electronic resources Services for faculty Key contacts	Elena Turdieva	Acting library director
IT	16:50	IT services and Resources AUCA Systems overview: user accounts AUCA Systems overview: Wi-Fi Tech support Reservation of a projector and a laptop Printing, desktops, BYOD Key contacts	Zarlyk Jumabek Uulu	Director of Operations
Dean of Faculty	17:00	Welcome by Dean of Faculty	Steven Kessell	Dean of Faculty
PPD	17:10	Physical Plant Department (PPD) services and regulations Safety regulations, including fire safety rules Regulations on use of AUCA property Parking rules Regulations on conducting of events in AUCA Guests visits: registering, responsibilities Copy machines usage Key contacts	Lilia Muslimova	PPD Director

17:30 Campus tour